

Standard Products Limited Warranty:

Southern LED Solutions warrants the original purchaser (the "purchaser") only, which is stated on the commercial sales invoice, that the product which is subject of the sale, (a) conforms to the manufacturers specifications, and (b) is free from defects regarding materials and workmanship.

The standard warranty terms and conditions for Southern LED Solutions are outlined below.

Southern LED Solutions products are to be free from manufacturer defects or defects in workmanship, for a minimum period of three years, unless otherwise agreed to in writing on a commercial sales invoice or contract.

Warranty Conditions:

This warranty constitutes the entire guarantee by the Manufacturer. Should any on-site warranty service be required, standard daily technician rates, and any travel costs for Southern LED Solutions to perform warranty services, shall be the sole responsibility of the purchaser. In-house warranties (including replacement labour costs – equipment hire not included) are available and will be stated on commercial sales invoices if applicable.

Southern LED Solutions provide the following warranty conditions against manufacturer's defects:

- (1)** Should the products fail as a result of a manufacturer's defect during the warranty period (varies dependent on product), which is determined by the date of purchase, Southern LED Solutions will offer to repair the product or provide a replacement free of charge (applies to product only).
- (2)** All such repaired, replaced or substituted products will continue to receive the benefit of this warranty for the time remaining on the original warranty period.
- (3)** Even when Southern LED Solutions are not required to repair or replace the products according to warranty conditions, we may decide to do so anyway. In certain instances, we may decide to replace the products with a similar alternative of our choice. These decisions are at Southern LED Solutions' absolute discretion.
- (4)** The warranty against manufacturer's defects is deemed void in the following circumstances:
 - a. The products are not installed by a licensed electrical contractor, supported by a valid certificate of electrical compliance; or
 - b. The products are not installed according the instructions provided, or are have been subject to unauthorised modifications; or
 - c. The products are installed in a manner which is not 'fit for purpose'; or
 - d. The products are physically damaged; or
 - e. The products have been damaged by power surges or spikes.

(5) To claim this warranty you can return the faulty goods, together with proof of purchase (commercial sales invoice), within the warranty period directly to us, or call 1800 533 669 and we will assist you. As part of the warranty claim, you will be asked to provide a full description of the product fault to help determine the defect root cause. Southern LED Solutions will then inspect the product, and if accepted as a valid warranty claim within the terms described in this policy, will either make suitable repairs or provide a replacement product. If the claim is rejected, you will be provided with a full explanation as to why, and if requested, the faulty goods will be returned.

Limitations of Warranty:


This **non-transferable** warranty applies only to the original purchaser in the state/country of Purchase. Southern LED Solutions does not authorise any party to honour a warranty of any kind on its behalf, and the purchaser should not rely on anyone making such claims. The Southern LED Solutions warranty, shall cover all products supplied by Southern LED Solutions, sold to the purchaser under terms of this agreement. Southern LED Solutions' warranty is limited to the repair and replacement, without charge, of the product, which proves to be defective under warranty conditions. Southern LED Solutions is the sole and final determining authority of warranty validity.

Southern LED Solutions have the right to change warranty terms and conditions at any time without notice.

Products purchased:

Product Code:	Qty.	Invoice No.	Invoice Date

Southern LED Solutions Pty Ltd

 56 Nilpena Avenue, Parkholme South Australia 5043

 1800 LED NOW (1800 533 669)

 enquiry@southernledsolutions.com.au